

P.G. 1st Semester - 2017

COMMERCE

(Organisation Theory and Organisation Behaviour)

Paper : MCOMCCT-101

Full Marks : 40

Time : 2 Hours

The figures in the right-hand margin indicate marks.

Candidates are required to give their answers in their own words as far as practicable.

MODULE-I

(Marks : 20)

Answer any two of the following: 10×2=20

1. a) Define MBO (Management by Objectives).
b) Write down the characteristics of MBO.
c) Discuss in brief the process involved in MBO. 2+3+5
2. Explain the leadership styles as per the Managerial Grid Theory. 10
3. a) Differentiate between programme decisions and non-programme decisions.

- b) Give the concept of Normative or prescriptive approach of decision making.

6+4

MODULE-II

(Marks : 20)

Answer any two of the following: 10×2=20

4. a) Give the definition of OB (Organisation Behaviour).
b) Discuss in brief the modern approaches to OB. 2+8
5. a) What do you mean by a group?
b) Write down the characteristics of formal groups.
c) Discuss in brief the Bruce Tuckman model of group formation. 2+3+5
6. Write short notes on any two: 5+5
a) Brainstorming Technique or decision making in a group.
b) Approacher to manage stress
c) Operant Conditioning theory of learning.